

# 3Shape F8

Frequently asked questions about 3Shape F8

*Version 1.0, January 2023.*



## 3Shape F8

**Q: On which positions should I place my two models (upper and lower)?**

A: When scanning two models, upper should always be placed on position 2 and always lower on position 1.

For single model workflows use position 1 (both for upper and lower models).

**Q: How do I use Auto-start?**

A: For dual model workflows: first place the upper model on position 2 and lower model on position 1. After lower model is placed Auto-start will initiate the scanning.

For single model workflows: Place the model on position 1 and scanning will start.

Auto-start is always initiated on position 1

Auto-start is deactivated for calibration and articulator scanning

**Q: Can I adjust the position of the scanner arm?**

A: Yes, in the settings menu you can chose to change the scanner arm start position to top position.

**Q: Do I need to fixate the articulator during articulator scanning?**

A: No, you just need to place the articulator correct on the articulator plate and start scanning. Auto-start is deactivated for articulator scanning to give you more time for correct placement

**Q: What happens if I touch the scanner arm during scanning?**

A: You should stop the workflow and calibrate the scanner to ensure the best scan quality

**Q: When should I use the transfer podiums?**

A: Transfer podiums are used together with transfer plates to ensure the tall models are within the scan volume. Height adaptors are for interface plates and all legacy tools

**Q: Can I scan all types of impression in the vertical tray fixture?**

A: No, the vertical tray fixture is currently only for triple tray impression, but single trays can be scanned using blue tack or horizontal impression fixtures

**Q: Is express replacement a service available for all F8 scanners?**

A: Yes, express replacement is for all F8 scanners

**Q: Can I use my legacy tools from D and E scanners?**

A: Yes, all indication tools are supported in F8.

D and E scanner height adaptors are not supported and the articulator holder for E scanners are not supported either.

**Q: How can I share my F8 with multiple workstations in my lab?**

A: There are two ways to share a scanner: remote scanning (local host) or using a server client solution

Q: Can I plug the ethernet cable directly into the wall socket and start scanning?

A: No, this is currently not recommended. The recommended setup advice you to connect the scanner directly into the PC. Scanner performance can be significantly affected by using ethernet-to-USB adaptors or scan through wall socket.