

# Where Prevention Meets Peace of Mind

Protect Your Equipment Investment with Preventative Maintenance



**Extend**

Equipment Lifespan



**Reduce**

Emergency Repairs



**Protect**

Warranty Policies



**Maintain**

Peak Functionality

## WHY IS ANNUAL SERVICING ESSENTIAL?

Annual servicing isn't just a recommendation — it's a critical requirement for ensuring safety, legal compliance, and long-term reliability.



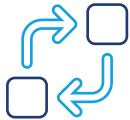
### Without Regular Maintenance, You Risk:

- × Unexpected and costly breakdowns
- × Disruptions to your practice
- × Voided warranty coverage
- × Premature wear and reduced equipment lifespan

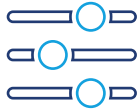
Ensure your preventative maintenance is completed by certified technicians using genuine parts. Relying on non-certified technicians or non-genuine parts may void your factory warranty.

## WHAT'S INCLUDED IN PREVENTATIVE MAINTENANCE?

Our certified technicians will carry out a comprehensive maintenance check, including:



Replacement of serviceable components



Fine-tuning: adjustments and calibrations



Firmware and Software Updates\*



Inspection of safety mechanisms



Cleaning collection tanks



Retention checks on console arms



Lubrication of all moving parts



Full system testing and functionality checks

## POST-SERVICE: LABOUR WARRANTY, SUPPORT & TRAINING

- ✓ Full functional test after every service to ensure optimal performance
- ✓ Tailored care advice and hands-on staff training to keep equipment running smoothly
- ✓ Clinics with a Preventative Maintenance Contract receive an exclusive 12-month extended labour warranty; giving you confidence and peace of mind.

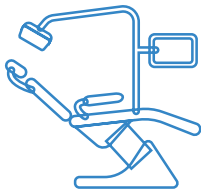
## SCHEDULE FOR SUCCESS: PEACE OF MIND, TAILORED TO YOUR PRACTICE

We offer flexible, pre-scheduled maintenance appointments tailored to your practice, minimising disruptions and keeping daily operations running smoothly.

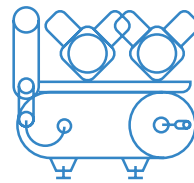
## PREVENTATIVE MAINTENANCE PACKAGES & BENEFITS

- √ 1, 3 & 5 package options exclusively available for brand-new treatment units, dental chairs and plant room equipment.
- √ No hidden costs
- √ Financing available with your equipment purchase
- √ All labor, parts and factory service kit covered throughout the term of your plan
- √ Factory-certified technicians and genuine parts: ensuring full compliance with warranty conditions.

## PROTECT YOUR EQUIPMENT - PEACE OF MIND, BUILT IN



Treatment Units & Chairs



Plant Room Equipment

**Save Up to \$875 When You Sign Up For Our 5-Year PM Program**

**EXPLORE OUR PREVENTATIVE MAINTENANCE PACKAGES**  
**SCAN THE QR CODE TO REQUEST A QUOTE TODAY**



### **BACKED BY AUSTRALIA'S LARGEST IN-HOUSE TECHNICAL & DIGITAL IMAGING SUPPORT TEAM**

At Henry Schein, we support your practice throughout the life of your technology with tailored maintenance programs, a dedicated helpdesk, and over 100 years of combined factory-trained expertise — delivering reliability, confidence, and peace of mind.

## CONTACT EQUIPMENT SERVICE HOTLINE

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